



PG – 656

II Semester M.T.A. (Integrated – 5 Years Course) Examination,  
June/July 2014

(Semester Scheme)

(2013-14 & Onwards) (NS)

TOURISM ADMINISTRATION

Paper – 2.3 : Principles of Management

Time : 3 Hours

Max. Marks : 80

**Instruction :** Answer *all* questions.

SECTION – A

Answer **any 10** of the following sub questions. Each carries 2 marks. (10×2=20)

1. a) Define Management.
- b) Write a short note on "The Human Behaviour Thought".
- c) What are the elements of planning ?
- d) What is span of control ?
- e) What is Decentralisation ?
- f) Distinguish between delegation and decentralisation.
- g) What are the principles of organisation ?
- h) Distinguish between co-ordination and co-operation.
- i) What is managerial control ?
- j) What do you mean by MBO ?
- k) What are the steps involved in control ?
- l) Write a short note on 'TQM' and 'JIT'.

P.T.O.



## SECTION – B

Answer **any 5** of the following. **Each** carries 6 marks.

(5×6=30)

2. Briefly discuss the nature and scope of management.
3. What are the characteristics of Scientific Management ? Discuss the contribution of F.W. Taylor in this regard.
4. What is planning ? Bring out clearly its nature and scope in a Business Administration.
5. Explain the various types of decisions.
6. Discuss the various advantages and disadvantages of decentralisation.
7. What is departmentation ? Discuss various types of departmentation.
8. What do you mean by co-ordination ? What are the requisites for effective co-ordination ?
9. Explain briefly various devices of control.

## SECTION – C

Answer **any two** of the following. **Each** carries 15 marks.

(2×15=30)

10. Briefly explain the main contribution of Henry Fayol to the management.
11. "Decision-making is the primary task of the manager". Critically analyse this statement and explain the process of scientific decision-making.
12. What is meant by Delegation of Authority ? What are the difficulties in the process of delegation ? Discuss.
13. What is Budgeting ? Explain various budgeting and non-budgeting techniques.